

CHPC

BUSINESS IT SOLUTIONS

SERVICES BOOKLET

A large, abstract graphic in shades of blue and cyan. It features a series of wavy, interconnected lines that resemble a digital signal or data flow, set against a dark blue background with scattered white dots, suggesting a network or data landscape.

C&H PC IS A COMPUTER REPAIR & IT SERVICE PROVIDER IN WESTERN NEW YORK. WE OFFER A RANGE OF IT SERVICES; FROM COMPUTER SALES, WEBSITE DESIGN, HOSTED & MANAGED SERVICES AND MORE. THIS SERVICES BOOKLET WILL GIVE YOU INFORMATION ON EVERYTHING WE CAN PROVIDE.

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C&H PC OFFERS THE POWER OF 365;
AT THE **SAME COST** AS MICROSOFT.

MEANING YOU GET **BEST IN CLASS**
EMAIL, WITH SUPPORT YOU CAN COUNT
ON.

WE TAKE CARE OF EVERYTHING,
SO YOU DON'T HAVE TO.

HIGHLIGHTS

50gb mailbox
shared calendars
internal document library
text & video chat
shared cloud storage
global address list



MICROSOFT
365

- > FULL MAILBOX MIGRATION
- > DNS CONFIGURATION
- > SECURITY IMPLEMENTATION

THE SCALIBILTY AND FLEXIBILITY OF AN
INDUSTRY LEADING VOIP SERVICE.

GAIN **GREATER FUNCTIONALITY**, WHILE
KEEPING THE NUMBER YOUR CUSTOMERS
KNOW.

A MAINTENANCE FREE SYSTEM, YOU
CAN ALWAYS COUNT ON.

HIGHLIGHTS

unlimited concurent calls
call recording
voicemail to text
24/7 monitoring
time based routing
custom on-hold music



VOIP
PHONES

- > **IN-PERSON TRAINING**
- > **FREE ONSITE CONSULTATION**
- > **EQUIPMENT INSTALLATION**

DOWN TIME DUE TO DATA LOSS OR HARDWARE
FAILURE CAN HAPPEN.

OUR DISASTER RECOVERY IS **FULLY SECURE** AND
READY TO GET YOU BACK UP AND RUNNING.

WITH FAILOVER AND RETENTION, TRUST YOUR
DATA WILL ALWAYS BE AVAILABLE.

HIGHLIGHTS

aes-256 encryption
failover support
24/7 monitoring
anti-malware
custom retention
fast recovery



**DISASTER
RECOVERY**

- > **FREE EVALUATION**
- > **ENTIRE OFFICE SETUP**
- > **REPORTS AVAILABLE**

FUNCTIONALITY OF YOUR NETWORK & PC'S IS
VITAL TO **BUSINESS CONTINUITY.**

TRUST OUR **PROACTIVE** APPROACH TO SUPPORT
WITH 24/7 SYSTEM MONITORING.

WHETHER YOU'RE OPEN OR WORKING LATE,
SOMEONE IS ALWAYS AVAILABLE.

HIGHLIGHTS

24/7 monitoring
on call techs
emergency service
on-site support
maintain functionality
environment configuration



SYSADMIN

- > **FREE ONSITE EVALUATION**
- > **PERSONALIZED QUOTES**
- > **PROACTIVE SUPPORT**

WITH A LOCAL NVR, ALL YOUR RECORDINGS ARE
SAVED LOCALLY AND **ALWAYS AVAILABLE**.

SETUP **MOTION DETECTION*** AREAS TO ALWAYS
HAVE PEACE OF MIND.

WITH THE WIDE ANGLE, WEATHER RESISTANT
DESIGN, YOUR BUSINESS IS ALWAYS MONITORED.

HIGHLIGHTS

no subscriptions
1080p, 2k or 4k
water and dust rated
weather rated
super wide angle
mobile app available



IP CAMERAS

- > **FULL INSTALL AND TRAINING**
- > **ONSITE CONSULTATION**
- > **CUSTOMIZED QUOTE**

* C&H IP CAMERAS ARE NOT MONITORED BY SECURITY SERVICES
AND ARE NOT A REPLACEMENT FOR A SECURITY SYSTEM.

YOUR WEBSITE SHOULD BE FAST, SECURE, UNIQUE
AND **MOBILE FRIENDLY**.

C&H PC OFFERS A **SCALABLE DESIGN** WITH ROOM
TO GROW, AS YOUR NEEDS GROW.

WE WORK WITH YOU EVERY STEP OF THE WAY,
AND ONLY GO LIVE WHEN YOU'RE SATISFIED.

HIGHLIGHTS

minimum 'b' rating
mobile friendly
free installed ssl
fully optimized
ada compliant
beautiful & scalable



WEBSITE SERVICES

- > **FREE USER TRAINING**
- > **EASILY UPDATE YOURSELF**
- > **PATCHED MONTHLY**

HELP INCREASE YOUR SYSTEMS STABILITY WITH
PROACTIVE MAINTENANCE.

PATCH YOUR SYSTEMS REGULARLY, LEADING TO
INCREASED SECURITY.

WE'LL HANDLE EVERYTHING FOR YOU AND
SCHEDULE AROUND YOUR AVAILABILITY.

HIGHLIGHTS

enhance stability
increase longevity
patch important flaws
proactive
decrease downtime
flexible scheduling



MAINTENANCE

- > **BI-YEARLY ONSITE VISITS**
- > **DISCOVER PROBLEMS EARLY**
- > **MAINTAIN FUNCTIONALITY**

PROACTIVE TRAINING AND PROTECTION FOR
YOUR ENTIRE ENVIRONMENT.

FIND **KNOWN VULNERABILITIES** IN YOUR SYSTEM
BEFORE THEY CAN BE EXPLOITED.

FULL VISIBILITY WITH REPORTS AND POLICIES,
BUILT SPECIFICALLY FOR YOU.

HIGHLIGHTS

penetration testing
phishing campaigns
user training
disaster recovery
vulnerability scanning
technology auditing



**CYBER
SECURITY**

- > **REPORTS ON REQUEST**
- > **QUARTERLY TESTING**
- > **ONE LOW ANNUAL PRICE**

* OUR CYBER SECURITY PROGRAM HAS LIMITED AVAILABILITY



NEED SOMETHING ELSE?

SPAM FILTER

custom filters
block countries
daily report
increase productivity
stops viruses
powerful spam filter

CELL/INTERNET

all major carriers
new client pricing
port your numbers
special deals & pricing
connect wherever
customized for you

PC SALES

fully customized
dell certified refurbished
dell emc reseller
3-year warranty
reseller pricing
installation available

SUPPORT

emergency hours
onsite & remote
same day service
all major brands
fast response time
ticketing available

C&H PC IS ALWAYS EAGER TO MAKE NEW CONNECTIONS. WE HOPE TO LEARN ABOUT YOU, YOUR BUSINESS AND YOUR BUSINESS NEEDS. USE THIS RESOURCE TO VIEW ALL THE SERVICES WE HAVE THAT CAN HELP YOU GROW. WE LOOK FORWARD TO EARNING YOUR BUSINESS. PLEASE DON'T HESITATE TO CALL, OR STOP BY.



THANK
YOU

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